

HOWTO: Make a Bug Report

If you found a Bug in the current Electure-Portal or if you think there is an important feature missing, here is a guide which should help you understand how to make a good Bug Report. There are only a few steps that need to be done in order to make a Bug report:

- Creating a User-Account in the Bug Tracker
- Logging in to the Bug-Tracker
- Creating a Bug Report

Before entering a Bug report, please first read through the [Frequently asked Questions](#) and existing bug reports. Read it all very carefully. Developers get annoyed by duplicate Bug reports.

Creating a User-Account in the Bug-Tracker

First of all, you need to create an Account in the [Bug Tracker](#). The following images illustrate the process of registering at the Bug Tracker:

Login		[Login Anonymously]
Username	<input type="text"/>	
Password	<input type="password"/>	
Remember my login in this browser	<input type="checkbox"/>	
Secure Session	<input checked="" type="checkbox"/> Only allow your session to be used from this IP address.	
<input type="button" value="Login"/>		

[\[Signup for a new account \]](#) [\[Lost your password? \]](#)

From the first Page, click on Signup for a new Account.

Signup	
Username:	<input type="text"/>
E-mail:	<input type="text"/>

On completion of this form and verification of your answers, you will be sent a confirmation e-mail to the e-mail address you specified.
Using the confirmation e-mail, you will be able to activate your account. If you fail to activate your account within seven days, it will be purged.
You must specify a valid e-mail address in order to receive the account confirmation e-mail.

[[Login](#)] [[Lost your password?](#)]

Fill in all the required details (choose a username you won't forget) and pay attention to specify your correct E-Mail address.

<p>Account registration processed [Guest - hermann@informatik.uni-freiburg.de]</p> <p>Congratulations. You have registered successfully. You are now being sent a confirmation email to verify your email address. Visiting the link sent to you in this email will activate your account.</p> <p>You will have seven days to complete the account confirmation process; if you fail to complete account confirmation within seven days, this newly-registered account may be purged.</p>
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[[Click here to proceed](#)]

You will see a result similar to this after filling up the form. You now have to wait for a confirmation E-Mail which will be sent to the E-Mail address you specified when registering.

[Mantis] Account registration

Von: Mantis Bug Tracker <electures@informatik.uni-freiburg.de> (Universitaet Freiburg, Institut f. Informatik)
An: hermann@informatik.uni-freiburg.de
Datum: Heute 18:50:32

Thank you for registering. You have account with username 'Guest'. In order to complete your registration, visit the following URL (make sure it is entered as the single line) and set your own access password:

http://electures.informatik.uni-freiburg.de/bugs/verify.php?id=6&confirm_hash=3ea973ea6c1119e704c9e523585d7688

If you didn't request any registration, ignore this message and nothing will happen.

DO NOT REPLY TO THIS MESSAGE

After receiving the E-Mail click on the confirmation link.



Logged in as: Guest (reporter)

2008-09-22 18:53 CEST

Project: All

[Main](#) | [My View](#) | [View Issues](#) | [Report Issue](#) | [Change Log](#) | [Roadmap](#) | [Docs](#) | [My Account](#) | [Logout](#)

Your account information has been verified. The account confirmation message you have received is now invalid.
You must set a password here to allow you to log in again.

Edit Account		[My Account] [Preferences] [Profiles]
Username	Guest	
Password *	<input type="password"/>	
Confirm Password *	<input type="password"/>	
Email	<input type="text" value="hermann@informatik.uni-freiburg.de"/>	
Real Name	<input type="text"/>	
Access Level	reporter	
Project Access Level	reporter	
Assigned Projects		
<small>* required</small>		<input type="button" value="Update User"/>

You will get redirected to the confirmation page and asked to fill out some more details for your useraccount.



<div>Unassigned [^] (1 - 10 / 17)</div> <div><div>0000099</div><div>Implement Caching in the Custom*PersistenceImpls [Electures-Portal] Improvement - 2008-09-20 16:30</div></div> <div><div>0000096</div><div>Set Permissions for portlets correctly [Electures-Portal] Task - 2008-09-18 18:10</div></div> <div><div>0000095</div><div>Change index.jsp to make a "real" redirect [Electures-Portal] Bug - 2008-09-18 17:56</div></div> <div><div>0000092</div><div>Rename IsfId to externalId in all Services [Electures-Portal] Task - 2008-09-18 09:40</div></div> <div><div>0000090</div><div>Add Student Role to FAW und LDAP-Authd Users (PostloginAction)? [Electures-Portal] New Feature - 2008-09-17 18:45</div></div> <div><div>0000080</div><div>Add Role "Guest" to every user on registration [Electures-Portal] Bug - 2008-09-17 18:19</div></div> <div><div>0000088</div><div>Fix Add Modul Lecturerlist contains invalid entry [Electures-Portal] Bug - 2008-09-16 22:06</div></div> <div><div>0000087</div><div>Create a Copy of TagUtil class to be able to influence the WINDOWSTATE in LiferayRenderURLs [Electures-Portal] Improvement - 2008-09-16 21:51</div></div> <div><div>0000082</div><div>Edit Forms are accessible without Login [Electures-Portal] Bug - 2008-09-09 17:12</div></div> <div><div>0000020</div><div>The JUpload-Applet does not work with Java 1.4 [Electures-Portal] Task - 2008-09-09 11:12</div></div>	<div>Reported by Me [^] (0 - 0 / 17)</div>
<div>Resolved [^] (1 - 10 / 57)</div> <div><div>0000101</div><div>Refactor CSS: Remove CSS-Errors and unnecessary entries. [Electures-Portal] Bug - 2008-09-22 16:46</div></div> <div><div>0000097</div><div>Display Electures of all Subchapters in ModulDetail [Electures-Portal] Improvement - 2008-09-20 18:19</div></div> <div><div>0000089</div><div>Select a new Chapter after adding it (nestedset, modulnavigation) [Electures-Portal] Improvement - 2008-09-20 00:38</div></div>	<div>Recently Modified [^] (1 - 10 / 79)</div> <div><div>0000101</div><div>Refactor CSS: Remove CSS-Errors and unnecessary entries. [Electures-Portal] Bug - 2008-09-22 16:46</div></div> <div><div>0000100</div><div>Document use of Hint-Tag [Electures-Portal] Task - 2008-09-22 14:02</div></div> <div><div>0000073</div><div>Write a portlet to transform the old electures database to the new one [Electures-Portal] Bug - 2008-09-22 10:07</div></div>

After the registration you can login with your userdetails.

Logging in to the Bug-Tracker



Logged in as: Guest (Test Tester - reporter)

2008-09-22 18:58 CEST

Project: All Projects

[Main](#) | [My View](#) | [View Issues](#) | [Report Issue](#) | [Change Log](#) | [Roadmap](#) | [Docs](#) | [My Account](#) | [Logout](#)**Unassigned [^] (1 - 10 / 17)**

0000099	Implement Caching in the Custom*PersistenceImpls [Electures-Portal] Improvement - 2008-09-20 16:30
0000096	Set Permissions for portlets correctly [Electures-Portal] Task - 2008-09-18 18:10
0000095	Change index.jsp to make a "real" redirect [Electures-Portal] Bug - 2008-09-18 17:56
0000092	Rename IsfId to externalId in all Services [Electures-Portal] Task - 2008-09-18 09:40
0000090	Add Student Role to FAW and LDAP-Authd Users (PostloginAction)? [Electures-Portal] New Feature - 2008-09-17 18:45
0000080	Add Role 'Guest' to every user on registration [Electures-Portal] Bug - 2008-09-17 18:19
0000088	Fix Add Modul Lecturerlist contains invalid entry [Electures-Portal] Bug - 2008-09-16 22:06
0000087	Create a Copy of TagUtil class to be able to influence the WINDOWSTATE in LiferayRenderURLs [Electures-Portal] Improvement - 2008-09-16 21:51
0000082	Edit Forms are accessible without Login [Electures-Portal] Bug - 2008-09-09 17:12
0000020	The JUpload-Applet does not work with Java 1.4 [Electures-Portal] Task - 2008-09-09 11:12

Reported by Me [^] (0 - 0 / 17)**Resolved [^] (1 - 10 / 57)**

0000101	Refactor CSS: Remove CSS-Errors and unnecessary entries. [Electures-Portal] Bug - 2008-09-22 16:45
0000097	Display Electures of all Subchapters in ModulDetail [Electures-Portal] Improvement - 2008-09-20 18:19
0000089	Select a new Chapter after adding it (nestedset, modulnavigation) [Electures-Portal] Improvement - 2008-09-20 00:38

Recently Modified [^] (1 - 10 / 79)

0000101	Refactor CSS: Remove CSS-Errors and unnecessary entries. [Electures-Portal] Bug - 2008-09-22 16:46
0000100	Document use of Hint-Tag [Electures-Portal] Task - 2008-09-22 14:02
0000073	Write a portlet to transform the old electures database to the new one [Electures-Portal] Bug - 2008-09-22 10:07

After [logging in with your username and password](#) , you will see all Bug reports that are currently open.

Creating a Bug Report

Before creating a new Bug report, make sure that the problem or missing feature you want to report is not already reported. So please look carefully through existing Bug reports and the [Frequently asked Questions](#).



Logged in as: Guest (Test Tester - reporter)

2008-09-22 18:58 CEST

Project: All Projects

[Main](#) | [My View](#) | [View Issues](#) | [Report Issue](#) | [Change Log](#) | [Roadmap](#) | [Docs](#) | [My Account](#) | [Logout](#)

Select Project	
Choose Project	<input type="text" value="Electures-Portal"/>
Make Default	<input type="checkbox"/>
<input type="button" value="Select Project"/>	

To create a Bug report click on Report Issue. You will be shown the form above. Select Electures-Portal as Project and click on Select Project.

Enter Report Details [Advanced Report]	
*Category	Bug
Reproducibility	always
Severity	crash
Product Version	0.1
*Summary	Portal DB-Transfer creates wrong path for Filetypeconfigurations
*Description	It might be the case, that we get a FTC.path like this: Slides/aait-, so the FTC.path should always end with a path, not a filenamepart.
Additional Information	AdvancedAI/2005-2006WS/Slides/aait-deraedt-3.pdf AdvancedAI/2005-2006WS/Slides/aait-deraedt-2-new.pdf AdvancedAI/2005-2006WS/Slides/aait-deraedt-4.pdf AdvancedAI/2005-2006WS/Slides/aait-deraedt-1b-new.pdf AdvancedAI/2005-2006WS/Slides/aait-deraedt-1a.pdf AdvancedAI/2005-2006WS/Slides/aait-deraedt-2-new.pdf AdvancedAI/2005-2006WS/Slides/aait-4up-05-structurelearning-pc.pdf AdvancedAI/2005-2006WS/Slides/aait-4up-04-bn-paramlearning-missingvalues.pdf AdvancedAI/2005-2006WS/Slides/aait-4up-03-bn-paramlearning.pdf
Upload File (Max size: 5,000k)	<input type="text"/> <input data-bbox="1077 936 1189 963" type="button" value="Auswählen..."/>
View Status	<input checked="" type="radio"/> public <input type="radio"/> private
Report Stay	<input type="checkbox"/> (check to report more issues)
* required <input data-bbox="949 1048 1061 1075" type="button" value="Submit Report"/>	

Then fill in all the details that are necessary to understand your Bug report. First select a category: Choose *Bug* for errors you found. Select *Improvement* for anything that should be done better that is neither an error, nor a new feature. Select *New Feature* for any new features you want to see in new versions of the portal. Task should not be used by end-users. Please fill in all other fields very carefully, and choose *Summary* and *Description* wisely. Then click on *Submit Report*.



Viewing Issue Simple Details [Jump to Notes]			[>>]		[View Advanced] [Issue	
ID	Category	Severity	Reproducibility	Date Submitted	Last	
0000102	[Electures-Portal] Bug	crash	always	2008-09-22 19:09	2008-09-22 19:	
Reporter	Guest	View Status	public			
Assigned To	hermann					
Priority	normal	Resolution	open			
Status	assigned				Product Version	0.1
Summary	0000102: Portal DB-Transfer creates wrong path for Filetypeconfigurations					
Description	It might be the case, that we get a FTC.path like this: Slides/aait-, so the FTC.path should always end with a path, not a filenamepart.					
Additional Information	+-----+ URI +-----+					

When a developer was assigned to your report you will see this in the report details.

[Electures-Portal 0000102]: Portal DB-Transfer creates wrong path for Filetypeconfigurations

Von: Mantis Bug Tracker <electures@informatik.uni-freiburg.de> (Universitaet Freiburg, Institut f. Informatik)
An: hermann@informatik.uni-freiburg.de
Datum: Heute 20:39:30

The following issue has been RESOLVED.

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<http://electures.informatik.uni-freiburg.de/bugs/view.php?id=102>

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Reported By: Guest
Assigned To: hermann

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When your report has been successfully processed, you will get an E-Mail stating this.

[electures-portal](#), [dokumentation](#), [faq](#)

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Last update: **2012/12/11 14:48**